CITY OF LOS ANGELES | EL NIÑO 2026-27

Wet Weather Preparedness Guide for Residents

Ready Together, LA!

Rainy season is coming. Use these helpful tips to prepare now.

The City's Public Works and Emergency Management Departments have developed a citywide digital toolkit with comprehensive planning and preparedness information for potential El Niño conditions. While El Niño does not guarantee rainy weather, now is the time to prepare for the upcoming wet weather season.

WET WEATHER CHECKLIST: *AT-A-GLANCE*

BEFORE

- Sign up for NotifyLA
- Find shelter options at LA Homeless Services Authority
- Charge all devices and check flashlight batteries
- Secure outdoor furniture
- Clean gutters, downspouts, and yard drains
- Clear litter and yard waste away from the curb and catch basin
- Pack a go-kit: meds, documents, pet supplies
- Know if you're in a flood zone or below a burn area
- Vehicle safety: inspect tire tread, replace windshield wipers, and check headlights and brakes

DURING

- Stay home if you can; follow official instructions if shelter-in-place or evacuation orders are issued
- Be aware of potential hazards around you.
- Never drive or walk through floodwater
- Use sandbags to divert water, never to dam it
- Hillside and burn areas: be ready to leave quickly
- Report non-emergency issues to 3-1-1 or MyLA311 App
- Report power outages to 1-800-Dial-DWP
- Be ready to relocate pets, if necessary–have crates and extra supplies on hand for quick movement of pets

AFTER

- For emergency situations, dial 9-1-1. For non-emergency situations, such as potholes or downed trees, dial 3-1-1
- Stay away from downed power lines and poles; call 9-1-1
- Clear debris/sediment from sandbag channels before the next storm
- Check slopes and retaining walls for cracks or leaning
- Photograph damage for insurance
- Contact the LA Department of Building and Safety before any repair or retaining work
- For lost pets, use the Lost Pet Search on the LA Animal Services website.

RESOURCE DIRECTORY: *WHO TO CALL*

LIFE THREATENING EMERGENCIES
CALL: 9-1-1

POLICE DEPARTMENT
(Non-Emergency)
(877) 275-5273

FIRE DEPARTMENT
(Non-Emergency)
(213) 978-3800

Flooding, mudslides, fallen trees, potholes, clogged catch basins, streetlight and traffic signal outages
3-1-1 or MyLA311 App

NotifyLA
Sign up for emergency alerts
NotifyLA.org

Department of Water and Power
Report outages
1-800-DIAL DWP 1-800-342-5397
ladwp.com/outages/power-outage-map

LA Fire Stations
Pick up sand and up to 25 sandbags
Call 311
lafd.org/fire-stations/station-results

LA Animal Services
Pet and large animal evacuation
1-888-452-7381 or call 311
laanimalservices.com

Community Investment Department
Aging Services
Call 311 or 213-473-3231

LA Sanitation & Environment
Sewer and Storm Drain Info
1-800-773-2489 or call 311
sanitation.lacity.gov/wetweather

Ready Your LA Neighborhood
Emergency preparedness resources
Call 311
ReadyLA.org

211 LA: Shelter, food, supplies, recovery help
(24/7, multilingual, TTY)
(800) 339-6993 or call 211
211la.org

DEPARTMENT OF PUBLIC WORKS: *SAFETY TIPS*

Bureau of Contract Administration

- See mud or dirty water running off a construction site into the street? Report it to 3-1-1 or use MyLA311 App.
- Building or remodeling this season? Cover soil piles, protect slopes, and keep sediment out of the gutter before every forecast storm.
- Stay out of active construction sites during and after rain. Trenches and excavations can flood or collapse.

Engineering

- Find out if your home is in a flood zone before the storms. The City offers a free flood zone lookup.
- Flood insurance usually takes 30 days to start. If you're in a flood-prone area, don't wait for the forecast.

LA Sanitation & Environment

- Keep leaves, trash, and yard clippings out of the gutter. Anything in the street can clog a storm drain and flood your block.
- Clean your roof gutters, downspouts, and yard drains before the first rain, and again after each storm.
- See a clogged catch basin or sewage overflow? Don't try to clear it yourself. The LA Sanitation & Environment Customer Care Center is available 24 hours a day, 7 days a week at 1-800-773-2489 to handle service requests.

LA Lights

- Stay away from a downed streetlight pole or wire. Assume it's live.
- Downed pole or exposed wiring? Call 9-1-1 if it's sparking or blocking the road. Otherwise, call 3-1-1 or use MyLA311 App.
- Streetlights out in a storm? Report to 3-1-1 or MyLA311 App.

StreetsLA

- Pick up free sand and sandbags at LA City Fire Stations, up to 25 per resident. Bring gloves; you fill your own bags.
- Report fallen trees, mud on the road, and potholes to 3-1-1 or MyLA311 App.
- Turn around, don't drown. Never drive or walk through a flooded street; the road underneath may be washed out.

MyLA 311

Download the MyLA311APP



311 Call Center

Dial 3-1-1 on any phone
7AM - 7PM Weekdays
8AM - 5PM Weekends/holidays
Extended hours may apply during storm conditions

Download on the App Store
GET IT ON Google play

Visit us online!
myla311.lacity.org
Submit requests online 24/7

Follow Guidance from City Officials

Emergency Management Department
emergency.lacity.gov/rain

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