

IMPORTANT INFORMATION ABOUT MULTI-FAMILY BULKY ITEM FEE RATE INCREASE



Effective November 2025, Multi-Family Bulky Item Fee rates will increase for those ratepayers who receive their waste hauling service from a recycLA Franchise Hauler and do not pay trash fees directly to LA Sanitation. Assistance may be available for households in need.

ABOUT THE RATE ADJUSTMENT

An ordinance to enact an adjustment to the Multi-Family Bulky Item Fee was approved by Los Angeles City Council in October of 2025. Starting in November of 2025, ratepayers may expect to see the adjusted fees on their upcoming Los Angeles Department of Water and Power (LADWP) bills. The rate adjustment was necessary for LASAN to continue to offer unlimited, on-demand pickup for bulky items which need to be discarded and are not appropriate to be placed in trash containers.



PROTECTING PUBLIC HEALTH, THE ENVIRONMENT, AND COMMUNITIES

The City operates an on-call service to pick up your bulky items like couches and other furniture, mattresses, doors, carpet, toilets, electrical waste, and appliances. These bulky items are collected, transferred, recycled, and/or disposed of safely. Sufficient revenues are needed to operate and maintain a safe, reliable, and effective Multi-Family Bulky Item collection program, and to protect public health, the environment, and LA's communities by reducing blight.

ASSISTANCE FOR HOUSEHOLDS IN NEED

Your household may be eligible for financial assistance to offset the impacts of the fee increase. A 31.25% discount on the Multi-Family Bulky Item Fee is available to low income customers who qualify for assistance. A 100% exemption to the fee is available for qualified Lifeline customers. Financial assistance will continue for existing customers enrolled in the Lifeline or Low-Income Customer Assistance Program (EZ-SAVE Program).

NEW customers may assess their qualifications for enrollment in the Lifeline Program or Low Income Customer Assistance Program, or receive assistance in determining which is the best fit for you by visiting: [LADWP.com/financialassistance](https://ladwp.com/financialassistance). Please note that customers may only be enrolled in the Lifeline Program OR Low Income Customer Assistance Program.



In these uncertain times, helping family, friends and neighbors stay informed and connected is more important than ever! Please follow the link below for important information about changes to your trash fees - and share with your community.

lacitysan.org/mbifrates2025

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MONTHLY MULTI-FAMILY BULKY ITEM FEE RATES

The City provides bulky item collection to multi-family dwellings in Los Angeles not subject to the Solid Resources Fee. For a dwelling unit connected to a master electric meter (an electric meter that measures electricity usage for more than one dwelling unit), the owner of the dwelling unit is responsible for the full Multi-Family Bulky Item fee for that unit. For a dwelling unit connected to a separate electric meter (an electric meter that measures electricity usage for only that dwelling unit), the Multi-Family Bulky Item Fee is split equally between the owner of the dwelling unit and the resident/tenant of the dwelling unit. Where a dwelling unit is not owned separately from the multi-family dwelling, the owner of the dwelling unit means the owner of the multi-family dwelling. The updated monthly per-unit rates are identified in the table below.

MONTHLY MULTI-FAMILY BULKY ITEM FEE						
ELECTRIC METER TYPE	CURRENT	NOV 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Multi-Family Bulky Item Fee - Resident/ Tenant of Separately Metered Dwelling Unit (per dwelling unit)	\$0.64	\$1.52	\$1.57	\$1.60	\$1.64	\$1.67
Multi-Family Bulky Item Fee - Owner of Separately Metered Dwelling Unit (per dwelling unit)	\$0.64	\$1.52	\$1.57	\$1.60	\$1.64	\$1.67
Multi-Family Bulky Item Fee - Owner of Master-Metered Dwelling Unit (per dwelling unit)	\$1.11	\$3.04	\$3.13	\$3.20	\$3.27	\$3.34
Multi-Family Bulky Item Fee for Qualifying Low Income Residents/ Tenants of a Separately Metered Dwelling Unit (31.25% Discount) (per dwelling unit)	\$0.44	\$1.05	\$1.08	\$1.10	\$1.13	\$1.15



- For more information, visit our website at: lacitysan.org/mbifrates2025
- If you have questions, the quickest responses will be to emails sent to: sansrfrates2025@lacity.org.
- You may also call 1-800-773-2489 between 7:30 a.m. and 5:30 p.m.



As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.