

OrganicsLA Restaurant Toolkit

Customer Communications and Staff
Training Resources



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Los Angeles restaurants are essential to the fabric of the city, and part of that role includes managing food waste responsibly.

If your business has 250+ seats, or $\geq 5,000$ sq. ft., you are subject to SB 1383 edible food recovery requirements. Please visit sanitation.lacity.org for more information.

California's SB 1383 requires all restaurants to separate food scraps and food-soiled paper for organic waste collection. These requirements are now in effect, and fines may apply for non-compliance. LASAN's OrganicsLA program is designed to make compliance simple.

By separating organics, restaurants help turn food scraps into compost that nourishes California farms and supports the food grown for our communities. This toolkit includes practical guidance, staff training tools, and ready-to-use signage to help your team collect organics correctly and show customers that your business is doing its part.

Let's put our waste to work. GREEN Bin It, LA.

How to Get Started in 3 Simple Steps

1. Call 800-773-2489

LASAN will connect you to your RecycLA provider to provide information about organic waste collection for your business.

2. Schedule a Waste Assessment

A quick site visit will help determine the best setup for your kitchen and staff.

3. Set Up the Right Service

Get the right number and size of green bins based on your restaurant's layout and volume. Your RecycLA provider can also help with staff training and signage.

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Customer Communications

4 x 6 Sign for Front Restaurant Window

Display this sign in a **front-facing window or entry area** to let customers know your restaurant participates in Los Angeles' Organics Recycling Program.

Best practices:

- Place at **eye level**, near the main entrance
- Keep visible during business hours
- Replace if faded, damaged, or obstructed

[Download a print-ready version of this sign here.](#)



Proud OrganicsLA Partner

Our restaurant proudly participates in the City of Los Angeles' Organics Recycling Program. Our food scraps and food-soiled paper are separated into the green bin and turned into compost that helps nourish California parks, gardens, and farms. This effort helps reduce greenhouse gas emissions from landfills and protects our planet.

**Let's put our waste to work.
GREEN Bin it, LA.**



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Self-Service Trash Can Signage

Use these signs **directly above self-service trash stations** to help customers sort waste quickly and confidently at the point of disposal. Download the high-resolution files from LASAN’s website to print these signs in even larger sizes.

Best practices:

- Align signage directly above the matching bin
- Replace or refresh signage if faded or damaged



[Download print-ready file here](#)



[Download print-ready file here](#)



[Download print-ready file here](#)



[Download print-ready file here](#)

5x7 Register Sign

Place this sign where customers naturally pause during checkout. By displaying this sign at the register, you can:

- Reinforce your participation in the Organics Recycling Program
- Prompt customer awareness and questions
- Support front-of-house messaging

[Download a print-ready version of this sign here.](#)



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Let's put our waste to work. GREEN Bin it, LA.

OrganicsLA.org

Website Content

Include this message on your website to help customers understand the good your restaurant does every day. It's a simple way to highlight your contribution to LA's community-wide composting effort.



Doing Our Part for a Greener LA

Our restaurant proudly participates in the City of Los Angeles' Organics Recycling Program. Food scraps and food-soiled paper are separated into the green bin and turned into compost that helps nourish California parks, gardens, and farms. This effort helps reduce greenhouse gas emissions from landfills and protects our planet. Learn more at OrganicsLA.org.

Let's put our waste to work. GREEN Bin it, LA.

Social Media Post Ideas

Caption: We're proud to be part of Los Angeles Sanitation & Environment's Organics Recycling Program. ♻️

All of our food scraps and soiled paper go into the GREEN bin, where they're turned into compost that helps farmers grow fresh food right here in California.

Small choices → big impact. ❤️

#GreenBinItLA #OrganicsLA #SustainableRestaurants

Visual Idea: Photo of the kitchen staff prepping produce and tossing unusable scraps in a compost bin.

Tag Los Angeles Sanitation & Environment so that we can like your post!

- Instagram: [lacitysan](https://www.instagram.com/lacitysan)
- Facebook: [lacitysan](https://www.facebook.com/lacitysan)
- LinkedIn: [lacitysan](https://www.linkedin.com/company/lacitysan)

Caption: Behind the scenes: all of our unusable kitchen scraps go straight into the green bin. ♻️

It's part of our commitment to reduce landfill waste and protect our planet.

#KitchenLife #OrganicsRecycling #GreenBinItLA

Visual Idea: Chef or prep cook tossing carrot peels or eggshells into a green bin labeled "Organics."



Staff Training Resource

Organics Recycling Guide for Kitchen Staff

Post this sign in **kitchen and prep areas** where food scraps are generated.

Best practices:

- Review during staff onboarding
- Reference during pre-shift meetings
- Pair with hands-on bin walk-throughs for new employees

This helps ensure organics are sorted correctly from the start. Plus, regular reminders help staff build habits and keep bins usable!

Download print-ready file:

[English](#) | [Spanish](#) | [Korean](#)

Additional languages are available for download from LASAN’s website.

GREEN Bin It, LA.

✓ **Food and green waste:** Peels, rinds, bones, meat, fish, beans, leftovers, dairy, eggshells, coffee grounds, rice, stale bread, stems, flowers, and more.

✓ **Food-soiled paper:** Coffee filters, napkins, paper towels, pizza boxes, and more.



Unsure?

Ask **Professor Green**

Text "hello LA1"
To (213) 263-6238



Interact online at
lacitysan.org/professorgreen





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