



Proposed Rate Adjustments: Multi-Family Bulky Item Fee and Solid Resources Fee

LA Sanitation and Environment

We protect public health and the environment.

This meeting may be recorded.



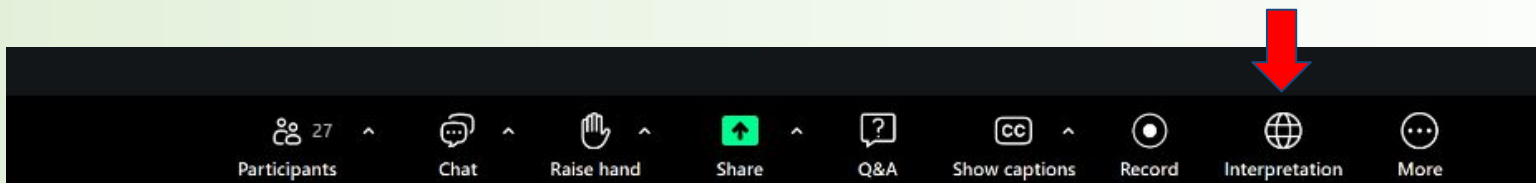


Language Interpretation

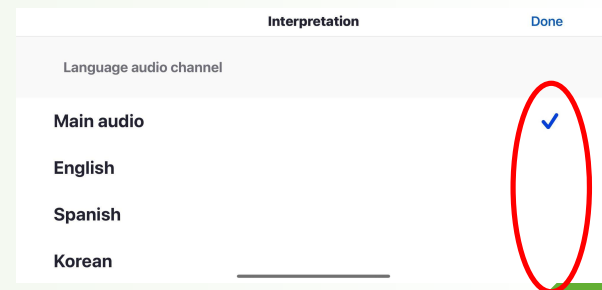
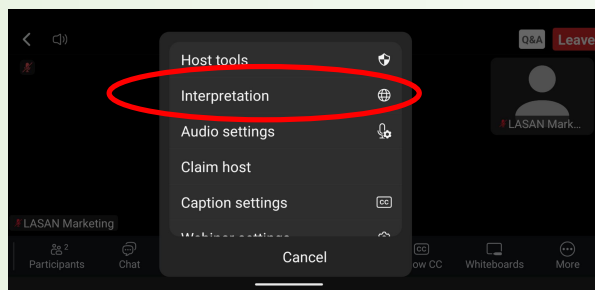
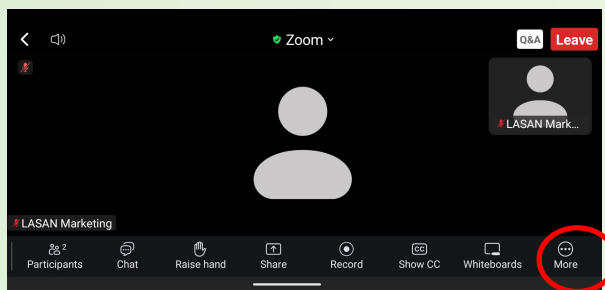
Español / 한국인



Please click the Interpretation button at the bottom of your screen to hear Español or 한국인.



From a cell phone:



Check/uncheck languages as needed

Today's Agenda

- Opening Remarks from General Manager
- Meet a Truck Driver
- 3-minute Informational Video
- Operations Overview
- Program Development Overview
- Explanation of rates
 - Solid Resources Fee
 - Multi-Family Bulky Item Fee
 - Extra Capacity Fees
- Financial Assistance Programs
- Proposition 218 Process
- Q&A

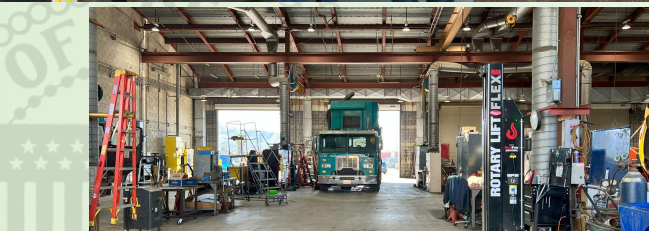




Welcome Remarks

Barbara Romero

Director and General Manager



“A Day in the Life”



Rhonda Wright
Refuse Collection Truck
Operator (RCTO)

Today's Presenters



Robert Potter
Assistant Director
Solid Resources Operations



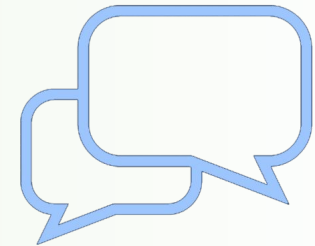
Alex Helou
Assistant Director
Solid Resource Program Development



Sarai Bhaga
Chief Financial Officer



Tonya Shelton
Public Information Director
Public Affairs Office



Please click the Q&A button at the bottom of your screen to type questions. We'll answer them at the end of the presentation.

Interpreters

Spanish - Luis Durruty

Korean - Mia Kang

Host

Danielle Sevilla



Solid Resources Fee Rate Adjustment





Solid Resources Operations

Robert Potter

Assistant Director, Solid Resources Operations



WEEKLY COLLECTIONS





Solid Resources Operations

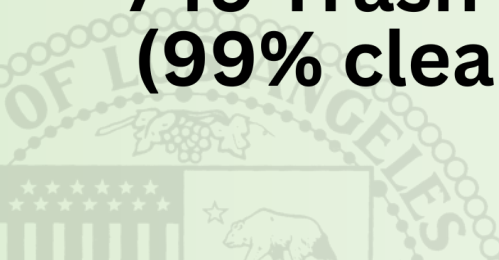
Robert Potter

Assistant Director, Solid Resources Operations



**749 Trash Trucks
(99% clean fuel)**

800,000+ Bulky Item Requests Closed





Solid Resources Program Development

Alex Helou

Assistant Director, Solid Resources Program Development



RECYCLING

2008

\$6 million
annual revenue



2025

\$19 million
annual cost

TRASH TRUCKS

\$246,000
each



\$500,000
each

ORGANICS PROCESSING

\$40
per ton



\$125
per ton





Solid Resources Operations

Alex Helou

Assistant Director, Solid Resources Program Development



2024:

2 million service requests!





Solid Resources Fees

Sarai Bhaga

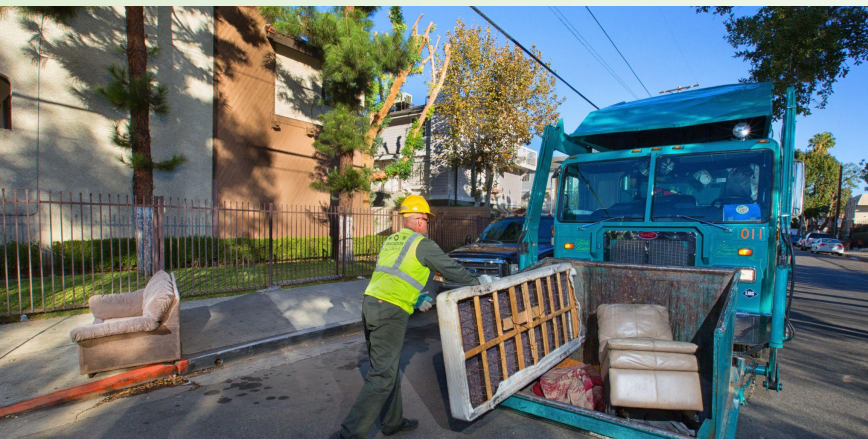
Chief Financial Officer



What is the Solid Resources Fees and Who Pays It?



What Is the Multi-Family Bulky Item Fee and Who Pays it?



Examples:

- Furniture
- Appliances
- Mattresses
- Carpets
- Doors
- Electrical waste

Unlimited service
on-demand

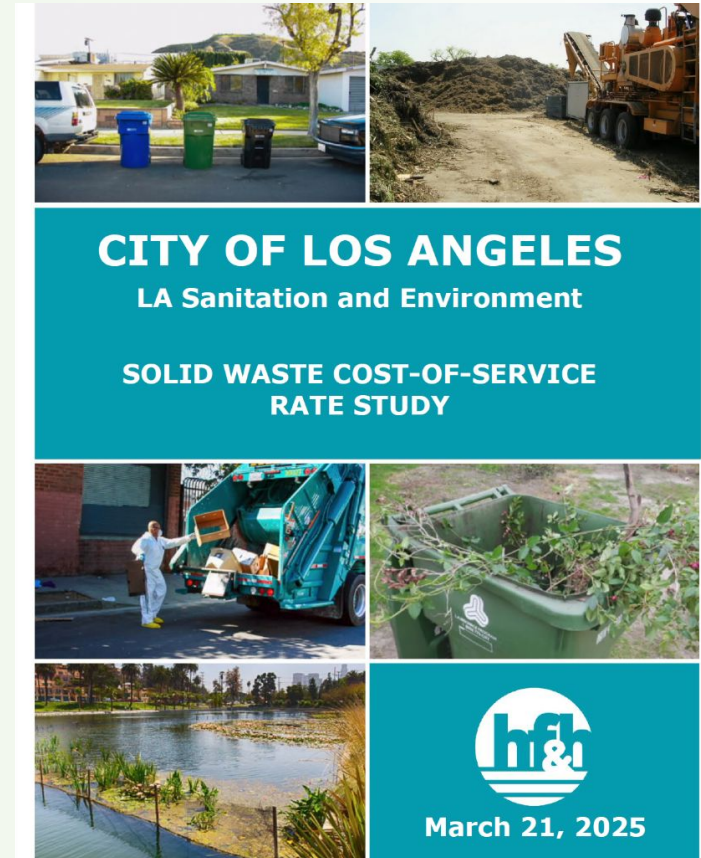
How Proposed Rates are Calculated

Reputable third-party firm, HF&H, performed a cost-of-service analysis as required by Proposition 218

- Based on projected costs of Solid Resources and Multi-Family Bulky Item services and number of customers

Cost drivers

- Higher costs of labor, vehicles, equipment, and fuel
- Increasing disposal and recycling costs
- State-mandated SB1383 organics program to divert green waste from landfills to organics processing facilities



Proposed Rates - Solid Resources Fee



Proposed Monthly Solid Resources Fee Rates

DWELLING TYPE	CURRENT	FALL 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Single Family Solid Resources Fee (per dwelling unit)	\$36.32	\$55.95	\$59.53	\$60.44	\$63.27	\$65.93
Duplex Solid Resources Fee (per dwelling unit)	\$36.32	\$55.95	\$59.53	\$60.44	\$63.27	\$65.93
Multi-Family (3-4 units*) Solid Resources Fee (per dwelling unit)	\$24.33	\$55.95	\$59.53	\$60.44	\$63.27	\$65.93

Proposed Monthly Solid Resources Fee Rates with Low Income Customer Financial Assistance

DWELLING TYPE	CURRENT	FALL 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Single Family Solid Resources Fee (per dwelling unit) - Low Income (30% discount)	\$25.42	\$39.17	\$41.67	\$42.31	\$44.29	\$46.15
Duplex Solid Resources Fee (per dwelling unit) - Low Income (30% discount)	\$25.42	\$39.17	\$41.67	\$42.31	\$44.29	\$46.15
Multi-Family (3-4 units*) Solid Resources Fee (per dwelling unit) - Low Income (30% discount)	\$17.03	\$39.17	\$41.67	\$42.31	\$44.29	\$46.15

* Limited exceptions for dwellings with more than four units are grandfathered in.

Proposed Rates - Multi-Family Bulky Item Fee



PROPOSED MONTHLY MULTI-FAMILY BULKY ITEM FEE

ELECTRIC METER TYPE	CURRENT	FALL 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Multi-Family Bulky Item Fee - Resident/ Tenant of Separately Metered Dwelling Unit (per dwelling unit)	\$0.64	\$1.52	\$1.57	\$1.60	\$1.64	\$1.67
Multi-Family Bulky Item Fee - Owner of Separately Metered Dwelling Unit (per dwelling unit)	\$0.64	\$1.52	\$1.57	\$1.60	\$1.64	\$1.67
Multi-Family Bulky Item Fee - Owner of Master-Metered Dwelling Unit (per dwelling unit)	\$1.11	\$3.04	\$3.13	\$3.20	\$3.27	\$3.34
Multi-Family Bulky Item Fee for Qualifying Low Income Residents/ Tenants of a Separately Metered Dwelling Unit (31.25% Discount) (per dwelling unit)	\$0.44	\$1.05	\$1.08	\$1.10	\$1.13	\$1.15

Proposed Extra Capacity Fees

Proposed Monthly Extra Capacity Fees

COMMODITY PER EXTRA CAPACITY	FALL 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Extra Black Refuse Capacity/ 60 gallons	\$15.65	\$16.65	\$16.91	\$17.70	\$18.44
Extra Blue Recycling Capacity / 90 gallons	\$11.24	\$11.96	\$12.14	\$12.71	\$13.24
Extra Green Organics Capacity / 90 gallons	\$16.28	\$17.32	\$17.59	\$18.41	\$19.18
Each Brown Manure Capacity / 60 gallons	\$23.81	\$25.33	\$25.72	\$26.92	\$28.05

Proposed Monthly Extra Capacity Fees with Low Income Customer Financial Assistance

COMMODITY PER EXTRA CAPACITY	FALL 2025	JULY 2026	JULY 2027	JULY 2028	JULY 2029
Extra Black Refuse Container / 60 gallons	\$7.83	\$8.33	\$8.46	\$8.85	\$9.22

Financial Assistance is Available



SOLID RESOURCES FEE

LOW INCOME CUSTOMER ASSISTANCE
(EZ-SAVE) PROGRAM
OR LIFELINE PROGRAM
30% Discount for Eligible Households

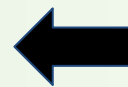
LEVEL-PAY PROGRAM
Convert to Monthly Billing Cycle

MULTI-FAMILY BULKY ITEM FEE

LOW INCOME CUSTOMER ASSISTANCE
(EZ-SAVE) PROGRAM
31.25% Discount for Eligible Households

LIFELINE Program
100% Fee Exemption for
Eligible Households

ladwp.com/financialassistance



Scan to check
eligibility



Prop 218 Notices

Multi-Family Bulky Item and Solid Resources Rate Adjustment




environment LASANITATION
CITY OF LOS ANGELES
zero waste • zero wasted water

City of Los Angeles, Bureau of Sanitation
P.O. Box 811040
Los Angeles, CA 90081

NOTICE OF PUBLIC HEARING

PROPOSED MULTI-FAMILY BULKY ITEM FEE RATES FOR LASAN CUSTOMERS



PUBLIC HEARING:
SEPTEMBER 30, 2025
10:00 a.m.

Los Angeles City Hall
John Ferraro Council Chamber,
Room 340
200 North Spring Street,
Los Angeles, 90012

This notice is available in multiple languages at lacitysan.org/mbifrates2025

Este aviso está disponible en varios idiomas en lacitysan.org/mbifrates2025

이 공지문은 lacitysan.org/mbifrates2025에서 여러 언어로 볼 수 있습니다.

INFORMATIONAL WEBINARS ABOUT PROPOSED MULTI-FAMILY BULKY ITEM FEE RATES

LA Sanitation and Environment is offering Zoom webinars about the proposed rates. Please register in advance by going to the links or QR codes below. Meetings will start promptly.



Wednesday, August 27, 2025
at 6:00 p.m.
<https://us02web.zoom.us/j/zoom-link>



Saturday, September 13, 2025
at 10:00 a.m.
<https://us02web.zoom.us/j/zoom-link>

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Please email sanofrates2025@cityofla.org to request the assistance you need, one week prior to the webinar you will attend.

NOTICE OF PUBLIC HEARING

PROPOSED SOLID RESOURCES FEE RATES FOR LASAN CUSTOMERS

SEPTEMBER 30, 2025
at 10:00 a.m.

Los Angeles City Hall
John Ferraro
Council Chamber, Room 340
200 North Spring Street,
Los Angeles, 90012



This notice is available in multiple languages at lacitysan.org/srfrates2025
Este aviso está disponible en varios idiomas en lacitysan.org/srfrates2025

City of Los Angeles, Bureau of Sanitation
P.O. Box 811070
Los Angeles, CA 90081



How to Protest the Proposed Fee Adjustments



PROPOSITION 218 - THE PROTEST PROCESS

The City of Los Angeles will conduct a public hearing on September 30, 2025 at 10:00 a.m. at Los Angeles City Hall, John Ferraro Council Chamber, Room 340, 200 North Spring Street, Los Angeles, to consider the adoption of changes to the **Solid Resources Fee** rates, and to consider all written protests against the proposed rates. Members of the public are welcome to attend and speak at the public hearing or may stream the hearing on <https://www.youtube.com/@LACityClerk>. Oral comments at the public hearing will not qualify as written protests.

Written protests may be submitted by mail to the City of Los Angeles, Office of the City Clerk, Election Division, 555 Ramirez St., Space 300, Los Angeles, CA 90012. Written protests that are submitted in person must be delivered to the Office of the City Clerk, Election Division, 555 Ramirez St., Space 300, Los Angeles prior to the close of the public hearing. Written protests that are submitted by mail must be received by the Office of the City Clerk by no later than 5:00 p.m. on the date of the hearing. All written protests must include 1) the printed full name and original signature of the owner or tenant submitting the protest; and 2) the street address and Assessor Parcel Number (APN) of the parcel. There is no guarantee that the APN printed in this mailer is correct. You must verify and provide the correct APN in case the one identified on this mailer is inadvertently incorrect. You have the option to use this form as your written protest and send it to the City Clerk.

Only one written protest will be counted per identified parcel. Protests submitted by email or other electronic means do not qualify and will not be accepted. At the time of the public hearing, or at the next practicable City Council meeting, the City Council will receive a final tabulation of all written protests received by the City Clerk. The City Council may approve the rate adjustments unless a majority of customers file valid written protests.

I _____ protest the proposed Solid Resources Fee rate increases.
(Print name)

Assessor's Parcel Number _____ I am the: property owner tenant

Property Address: _____

Signature: _____

Important Dates

Public Hearing to Consider Adopting Proposed Rates

September 30, 2025 10:00 A.M.
Los Angeles City Hall
Council Chambers, Room 340
200 North Spring Street



Protest Deadline*

- Day of Public Hearing
- September 30, 2025
- before the close of the hearing

Upcoming Webinar

- September 13, 2025 - 10:00 A.M.

Anticipated Implementation:

- Fall 2025

*Protests must be submitted in writing to be validated by the City Clerk. Oral, emailed, or other means of opposing the proposed rates will be logged and considered, but will not be validated as an official protest.



Resources for More Information

- Solid Resources Fee - view our website: lacitysan.org/srfrates2025.
- Multi-Family Bulky Item Fee - view our website: lacitysan.org/mbifrates2025.
- Email us at sansrfrates2025@lacity.org
- The Customer Care Center can be reached between 7:30 a.m. and 5:30 p.m. at 1-800-773-2489.
- Financial Assistance may be available at ladwp.com/financialassistance
- Learn how to sort food waste with Professor Green!

