

FACT SHEET

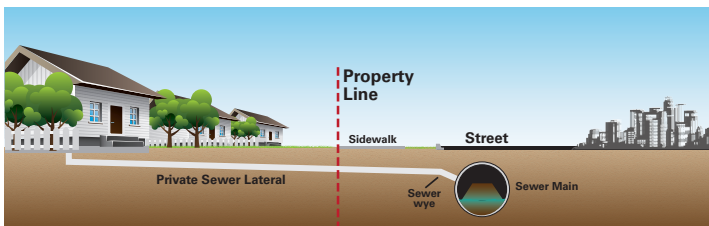


REBATE

SEWER LATERAL REPAIR & CLOSED CIRCUIT TELEVISION VIDEO PROGRAM

What Is a Sewer Lateral?

A sewer lateral or sewer house connection is a pipe that carries wastewater from buildings such as home or businesses on private property to the City's mainline sewer.



Tree roots can enter laterals through cracks or loose joints and cause damage and blockages

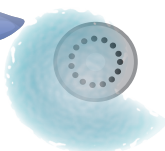
Roots can damage a lateral and cause it to collapse over time. Proper maintenance will increase its lifespan and help avoid premature and costly repair or replacement.

Signs of Lateral Problems

A pipe that is not cleared will become completely blocked and may rupture. **Signs of blockage may include:**



• **Wet areas around washing machine floor drains.**



• **Slow flowing drains**



Gurgling sounds from a toilet bowl

Property owners are responsible for the entire lateral including the portion that runs under the street or alley

The City of Los Angeles is offering two rebate programs to property owners who own property in the City of Los Angeles. These rebates are available on a first-come, first-serve basis, until the annual quota has been met, to rate payers that pay sewer service charge to the City of Los Angeles.

Sewer Lateral CCTV (Video) Rebate

Work must not have been completed more than 6 months prior to completing an application.

Have your sewer lateral videotaped (CCTV) by a bonded and licensed sewer contractor and you will be eligible for up to a \$300 rebate. You will need to submit an application, a copy of your receipt from a contractor showing the contractor's license and cost of the CCTV work, your property address and a copy of the CCTV video showing your property address at the beginning of the video.

Sewer Lateral Repair Rebate

Repairs, operation & maintenance costs, and inspections related to sewer laterals must be completed no more than 60 days prior to completing an application.

After your sewer lateral is videotaped and your sewer contractor finds that you need repairs to your sewer lateral, you may apply for a rebate of up to a \$2,500. To apply, you will need to submit:

- A copy of your application.
- A copy of your receipt from a contractor showing the contractor's license and cost of repairs, your property address.
- A copy of the CCTV video showing your property address at the beginning of the video as well as damaged sections of your lateral.
- A copy of the final signed inspection card with signatures by the Bureau of Contract Administration, Bureau of Engineering, or the Department of Building and Safety as applicable.

Website

<http://www.lacitysan.org/SLRebates>

You may submit your application online at:
myla311.lacity.gov

or you may mail the application to:

**LA Sanitation & Environment
WESD - Sewer Lateral Rebate Program
2714 Media Center Dr.
Los Angeles, CA 90065**

**LASAN Customer Care Center
Phone: 800-773-2489**